

29 January 2025



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Mr Bob Sample
<Address 1>
<Address 2,3>
<Address 4>

Member number: XXXXXXXXX

Dear Bob

Important information about the merger

As TWUSUPER merges with Mine Super* and becomes Team Super on 21 March 2025, there are some important dates and changes you need to know and check to ensure a smooth transition of your pension account.

Please read this letter carefully because it contains **important information** about your pension account. We explain what this means for you and highlight any actions you can take before and after the merger.

What does this mean for me?

The merging of TWUSUPER into Team Super is under a Successor Fund Transfer agreement and together with collective scale and resources will provide improvements to your pension:

- lower administration fees for most members
- greater investment choice
- access to comprehensive financial advice^.

What do I need to do?

Please read the information in the enclosed **Transfer Guide for TransPension** to ensure you have a smooth transition. It includes important details about the changes and key dates that you need to be aware before and after your account is transferred, including:

- the Limited Service Period (a block out period where some services and transactions won't be available to you)
- access to your online account
- changes to pension payments
- changes to fees and costs
- investment changes.

We're here to help

For more information about our merger with Team Super and frequently asked questions (FAQs) scan the QR code on the right or visit twusuper.com.au/merger

If you have any questions or need help, please call us on **1800 222 071** between 8am and 8pm (AEDT) Monday to Friday up until 5pm 20 March 2025.



Kind regards

TWUSUPER
Call: **1800 222 071**
Website: twusuper.com.au



* Ahead of TWUSUPER's merge, Mine Super will have already rebranded as Team Super in January 2025.

^ After the transfer, financial advice at Team Super will be provided by Team Super Financial Advice a trading name of Team Super Services Pty Ltd ABN 49 051 315 014 AFS licence 502700.

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